



## eCampus Virtual Bookstore

Howard Payne University provides a virtual bookstore online through eCampus.com. Information regarding textbooks that are required, along with their cost, can be found on the university website under Quick links/Bookstore, under Current Students /Bookstore, and at the bottom of the HPU website under Bookstore. The ISBN numbers are included with the course information, and can be accessed **without** purchasing the books from eCampus.

## Frequently Asked Questions

**Q:** How do I access the Virtual Bookstore?

**A:** The HPU Bookstore is powered by eCampus Virtual Bookstore and may be accessed by visiting [www.ecampus.com/hputx](http://www.ecampus.com/hputx), or the school website. Links to the bookstore are provided under Quick links/Bookstore, Current Students/Bookstore, and at the bottom of the HPU website under Bookstore.

**Q:** What kind of books can I purchase online? Can I rent books?

**A:** The virtual bookstore includes the options to buy new books, used books, e-books and rentals. If one or more of these options is not listed on the website, it's because the book is either not available in that condition or the professor has required that new textbooks be purchased.

**Q:** What if I buy my books online and then my professor decides not to use the book/I drop the class/find it cheaper somewhere else?

**A:** The bookstore will accept returns for a full refund within 30 days from the course start date. For this reason, we encourage you to **not wait** until the last minute to buy your books so you are ready for the first day of class. For specific return instructions, please see the bookstore website.

**Q:** How do I sell back my books at the end of the semester?

**A:** Representatives from eCampus Virtual Bookstore will be on campus for 2 days at the end of each semester, will pay cash for books. Students may also sell their books back online at any time by visiting the bookstore website. If students choose to sell their books back online, they will be furnished with a free shipping label. Students may receive a check, direct deposit, or in-store credit. If the student chooses in-store credit, a 20% bonus will be added to the book price. The full credit amount is good towards a future order on the bookstore website and has no expiration date.

**Q:** Can I return my rental textbooks online or do I have to return them at the on-campus buyback?

**A:** Rentals can be returned either online or at the buyback. Log in to your eCampus account, to print a free shipping label to return your rentals.

**Q:** Can I use a book voucher at the online bookstore:

**A:** Yes! Once your student account is finalized with the Business Office, any remaining aid in excess of your bill will be loaded to your eCampus account. When this happens, you will receive an email notification to your HPU student address. You may log in to the virtual bookstore using your HPU email address as your username and student ID as your password and your aid will show up as a credit. You will then be able to purchase books with that credit.